The Bearly Acceptable Patron: An Owen Library Adventure!

That patron looks unhappy...and kinda scary!

I never had patrons like this at Holland!

See?! We have rules for proper patron behavior!

NO! You can't keep me from SciFinder Scholar!

I'm sorry, sir, but you're going to have to leave the building!

What am I doing? Margaret is going to kill me! If the bear doesn't first...
The brave Owen crew carefully tries to lead the ursine patron safely out...

But the patron struggles violently and has to be taken down...

Humph! This would never happen to Butch!

Steve subdued the problem patron with a strategic headlock!

Uh, let's try to work this out! Help him up, team!
Hey! Watch where you put your hands!

Hmmm, he's got a point... maybe our Ursine Science collection does need some expansion...

Ok, Bear, let's talk in a civil manner. No more teeth, growls or roars, please!

Hey! Watch where you put your hands!

The patron calms down and explains his information need in polite and clear terms. It all works out...

Just once I wish we could forego the post-ref photo op!

Liability statement:

All statements and thoughts expressed here came solely from my imagination, and are not ascribed to any persons or bears. No living or stuffed humans or bears were harmed in any way. Violence towards patrons is not condoned!

...Lorena O'English 8/06 (photos taken by Betty Galbraith)